

Alan Waggott

PROFILE:

A knowledgeable, experienced and hardworking IT Security and Systems expert with 20 years in Industry. Significant skills in a variety of systems and software, with the exceptional ability to find the right solution for any business challenge. Excellent engagement and communication skills and able to present complex technical concepts to a business in simple terms. Business and commercial acumen to ensure a return on investment from the solutions offered.

KEY EXPERIENCE:

- Delivery Consultant
- Subject Matter Expert in Symantec and Forcepoint Data Loss Prevention (DLP) – Data In Motion (DIM – Web, mail, end-point) and Data At Rest (DAR – scanning on premise and cloud storage) and CASB. Symantec threat and compliance products including – SEP, EDR, CCS-VM

CAREER HISTORY:

Senior Technical Security Consultant, Protirus UK Limited, 2018 – Present

Seasoned technical Consultant specialised in security technologies. Providing customers with architectural, design and implementation expertise. Leveraging customer best practices in key areas encompassing business and technical objectives, processes and value of the chosen solution in the current operating environment.

On-site and remote technical work across multi-national organisations and lead engagements as required to provide Subject Matter Expertise and delivering at enterprise level. Working alongside Programme/Project/Product managers, C-level executives, technical teams to deliver results in challenging situations, under tight project and change governance and methodologies such as Agile and Prince II.

Key responsibilities include:

- Account management
- Manage project deliverables
- Act as an escalation point for key clients
- Optimizing and fine-tuning performance on application servers for key clients
- Clear communication in an understandable way so that non-technical peers understand
- Delivering clear and concise documentation

Systems & Security Manager - Education Organization, 2013 – March 2018

- PCI-DSS Auditing
- Troubleshooting IT issues, configure commercial programmes
- Providing support for office users, information gathering and analysis relating to any IT incidents
- Configuration and maintaining of VoIP systems
- Configuration and maintaining system failovers
- Maintaining system and Network security
- Design and implementation of IT projects, managing of IT projects, design and implementation of IT networks and infrastructure
- Assistance in the managing of IT budgets
- Research and development of IT solutions
- Design and implementation of Security and IT policies

IT & Assets Manager – European Based Packaging, 2009 – 2012

- Build and Configure IT environment from bottom up
- Maintain IT environment
- Implement and maintain RFID Asset management system
- Design and implementation of Security and IT policies
- Provide around the clock support for users
- Provide KPI's for uptime and incidents
- Provide KPI's on Assets
- Provide tracking reports for Assets
- Provide Asset counts

I have worked with, and have familiarity with the following IT Systems: Windows Server 2003, 2008, 2012, 2012R2, 2016. CentOS/RHEL, Ubuntu, and Kali Linux (Including Metasploit and other Security tools), BASH scripting and knowledge of Puppet and Linux automation processes. Exchange 2010 and 2013. Watchguard Firewall systems. Checkpoint Firewalls. Netapp Filers. Windows File Distribution System. Active Directory. DNS. DHCP. VMWare. Hyper-V. VBScript, PowerShell, Group Policy, and other windows scripting and automation processes. HTML, PHP and CSS. Apple MacOS, and iOS. In addition to this, I have been working within common ISO frameworks.

FURTHER EDUCATION:

- Leadership and Management Catalyst Course - Teesside University 2015

CERTIFICATIONS:

- Symantec Certified Specialist (SCS) – DLP Administration 15.0
- Certified Forcepoint DLP System Engineer (8.6)
- Certified Forcepoint DLP Administrator (8.6)
- CISA trained – not certified

REFERENCES:

Both employee and personal references are available on request

RECENT PROJECT EXPERIENCE:

Location: EMEA - UK
Sector: Banking
Company User Size: 232,957
Key Deliverables: Symantec DLP Data-at-Rest (DAR) & Data-in-Motion DIM) implementation and support

Location: EMEA - UK
Sector: Banking
Global User Count: 156,000
Key Deliverables: Symantec DLP DAR support, Symantec DLP Endpoint support

Location: EMEA - UK
Sector: Energy Sector
Global User Count: 38,000
Key Deliverables: Symantec DLP DAR Design, implementation & Support, and Symantec DLP Cloud (CASB) implementation

Location: EMEA - UK
Sector: Consumer Goods
Global User Count: 42,000
Key Deliverables: Symantec CASB support

Location: EMEA - UK
Sector: British Defence
Global User Count: 85,800
Key Deliverables: Symantec DLP DIM implementation & support

Location: EMEA - UK
Sector: British Defence
Global User Count: 4,000
Key Deliverables: Symantec DLP DIM design & implementation

Location: EMEA - Spanish
Sector: Banking
Global User Count: 196,419 Global Users
Key Deliverables: Symantec DLP DIM design & implementation

Location: AMER - USA
Sector: Business Services
Global User Count: 13,420 Global users.
Key Deliverables: Symantec DLP DAR Upgrade

Location: AMER - USA
Sector: Healthcare
Global User Count: 2,000 Users.
Key Deliverables: Symantec DLP DIM Implementation

Location: EMEA – Belgium
Sector: Finance
Global User Count: 3,817 Users.
Key Deliverables: Symantec DLP DAR Upgrade and Veritas Data Insight upgrade

Location: EMEA - UK
Sector: LLP
Global User Count: 4,100
Key Deliverables: Symantec DLP DIM design & implementation

Location: EMEA - Switzerland
Sector: Banking
Global User Count: 280
Key Deliverables: Symantec DLP DAR & DIM upgrade & support

Location: EMEA - Monaco
Sector: Banking
Global User Count: 200
Key Deliverables: Symantec DLP DAR & DIM upgrade & support

Location: EMEA - UK
Sector: Banking
Company User Size: 2500
Key Deliverables: Forcepoint DAR & DIM upgrade and support

Location: EMEA - France
Sector: Banking
Company User Size: 160,000
Key Deliverables: Forcepoint DLP DAR & DIM implementation and support

Location: EMEA - Switzerland
Sector: Pharmaceutical
Company User Size: 110,000
Key Deliverables: Assisting in the delivery of Symantec DLP DAR & DIM implementation